

Senagetaway 2022 Terms & Conditions

Please ensure that you carefully read this document. Should you have any questions please do not hesitate to reach out to either Vinay (07387563744) or Paarthivi (07889410027).

Terms & Conditions

- All participants under the age of 18 must obtain parental consent to travel on the retreat. Any concerns parents have about the retreat should be raised to Vinay (07387563744) or Paarthivi (07889410027) on the team.
- All medical conditions/illnesses must have been declared on the application form, before the start of the retreat. If there are any subsequent health changes, please contact Vinay (07387563744) or Paarthivi (07889410027) directly.
- All information filled out on the application form should be accurate. Failure to provide accurate information or having to change information at a later stage could impact the applicants' attendance on the retreat or incur additional charges beyond our control.
- Participants are required to attend the full duration of the retreat. If you decide to arrive or leave at a different time, there will be no reduction in price and your space may be given to someone else. For further details on this please speak to Vinay (07387563744) or Paarthivi (07889410027)).
- Any cancellation will incur a charge and a full refund of payment is not guaranteed. Please see the cancellation policy below.
- All participants on the trip will be required to abide by the codes of conduct, e.g. in particular, the four regulative principles of Krishna Consciousness, namely, to refrain from: gambling, intoxicants, non-vegetarian foodstuffs (no meat, fish or eggs) and any illicit activities. Any participant who breaks these codes of conduct will be sent back home immediately at the participant's expense.
- Participants are responsible for any personal belongings/money which are bought on the retreat i.e. MP3 players, phones, digital cameras.
- I consent to respect the decisions of the management and understand that the itinerary schedule is subject to change due to any unforeseen circumstances.
- Participants are responsible for meeting any UK or Spanish COVID19 guidelines at the time of the trip (this includes completing PCR tests and vaccination requirements). <https://www.gov.uk/foreign-travel-advice/spain/entry-requirements>
- **If you fail to meet any of these entry requirements, you will not receive a refund.**
- This retreat is **ONLY** for those in PS and KCSOC from the ages of 16-21 and 21+ that are currently in sixth-form and university. By signing up you are **NOT** guaranteed a space on the retreat as there are limited spaces. Those in full time education will be prioritised. Confirmations of spaces will be sent out (**tbc**).
- There will be a waiting list for those out of university, you will be notified if a space is



available



Travel Policy

The fees will cover the cost of accommodation, prasadam and activities but will not cover the costs of flights to Spain, therefore you will need to book your own flights there and back.

Coaches will be provided to get from Madrid airport to the temple.

Coaches will leave from the airport for the temple by 2pm on the 23rd of August. If you miss them you will have to find your own way to the temple.

Cancellation Policy

It is your responsibility to **read and understand our cancellation policy** before making a reservation. Naturally, no one books with the intention of cancelling their spot on a retreat, but unexpected things do happen.

If you cancel your trip, Pandava Sena does not guarantee a full refund in all circumstances, as a portion of your payment may be used as credit as we plan for the trip. Please see below for the refund schedule. **N.B. If government restrictions do not allow us to continue, a full refund will be provided as soon as possible.**

Fees are determined by the following schedule:

- If you cancel **before 23rd June**, 100% of your payment will be refunded to you.
- If you cancel **before 7th August**, 50% of your payment will be refunded to you.
- If you cancel **after 7th August**, you will forfeit your entire payment

****We will not refund any transaction fees in the process.***

COVID19 Note

If you are unable to attend as you test positive for COVID19 or have to self isolate (in line with the Government guidelines at the time), then a full refund will be extended to you as soon as possible. Should this be the case, please email proof of self-isolation/positive test to **senagetaway@gmail.com**.

As mentioned above, if the trip is no longer allowed to go ahead due to governmental restrictions, then a full refund will be provided.

To cancel your reservation:

Email **senagetaway@gmail.com** with your full name, bank details and payment reference. Alternatively, you can contact one of the members of the trip team whose numbers are on the signup form. You will receive the appropriate refund within 7-21 days. If you have any questions please contact Vinay (07387563744) or Paarthivi (07889410027).



If you have any queries, please feel free to contact us.

Trip Team 2022

Vinay (07387563744), Paarthivi (07889410027) | senagetaway@gmail.com

