

Senagetaway 2021 Terms & Conditions

Please ensure that you carefully read this document. Should you have any questions please do not hesitate to reach out to either Nayan (074360110059) or Harshana (07756625489).

Terms & Conditions

- An early bird price of £350 (adults) /£330 (students) is available to those who submit their application before 29/05/21. The price will increase thereafter to £385/£365
- All participants under the age of 18 must obtain parental consent to travel on the retreat. Any concerns parents have about the retreat should be raised to Nayan (074360110059) or Harshana (07756625489) on the team. Unfortunately, children 16 and under are not permitted on the retreat.
- All medical conditions/illnesses must have been declared on the application form, before the start of the retreat. If there are any subsequent health changes, please contact Nayan (074360110059) or Harshana (07756625489) directly.
- All information filled out on the application form should be accurate. Failure to provide accurate information or having to change information at a later stage could impact the applicants' attendance on the retreat or incur additional charges beyond our control.
- Participants are required to attend the full 9 days of the retreat. Exceptional circumstances may be arranged for people who cannot attend the full retreat. For further details on this please speak to Nayan (074360110059) or Harshana (07756625489).
- Any cancellations will incur a charge and a full refund of payment is not guaranteed. Please see the cancellation policy below.
- All participants on the trip will be required to abide by the codes of conduct, e.g. in particular, the four regulative principles of Krishna Consciousness, namely, to refrain from: gambling, intoxicants, non-vegetarian foodstuffs (no meat, fish or eggs) and any illicit activities. Any participant who breaks these codes of conduct will be sent back home immediately at the participant's expense.
- Participants are responsible for any personal belongings/money which are bought on the retreat i.e. MP3 players, phones, digital cameras.
- I consent to respect the decisions of the management and understand that the itinerary schedule is subject to change due to any unforeseen circumstances.
- Participants are required to abide by any UK Government COVID19 guidelines at the time of the trip.



Cancellation Policy

It is your responsibility to **read and understand our cancellation policy** before making a reservation. Naturally, no one books with the intention of cancelling their spot on a retreat, but unexpected things do happen.

If you cancel your trip, Pandava Sena does not guarantee a full refund in all circumstances, as a portion of your payment may be used as credit as we plan for the trip. Please see below for the refund schedule. **N.B. If government restrictions do not allow us to continue, a full refund will be provided as soon as possible.**

Fees are determined by the following schedule:

- If you cancel **more than 60 days** before the retreat start date, **100%** of your payment will be refunded to you.
- If you cancel **15 – 59 days** before the retreat start date, **50%** of your payment will be refunded to you. You will forfeit 50% of the price of the retreat.
- If you cancel **14 days or less** before the retreat start date, you will forfeit your entire payment.

COVID19 Note

If you are unable to attend as you test positive for COVID19 or have to self isolate (in line with the Government guidelines at the time), then a full refund will be extended to you as soon as possible. Should this be the case, please email proof of self-isolation/positive test to senagetaway@gmail.com.

As mentioned above, if the trip is no longer allowed to go ahead due to governmental restrictions, then a full refund will be provided.

To cancel your reservation:

Email senagetaway@gmail.com with your full name, bank details and payment reference. Alternatively, you can contact one of the members of the trip team whose numbers are on the signup form. You will receive the appropriate refund within 7-21 days. If you have any questions please contact Nayan (074360110059).

If you have any queries, please feel free to contact us.

Senagetaway Team 2021.

Nayan (074360110059) | Harshana (07756625489) | senagetaway@gmail.com

